EXhibit C

From: DYANE --RC V2
To: PROPLAW --RCHYMr

Date and me CODY 7:06:10

Resending note of 12/23/96 11:39

From: Diane Olson RCHY

RCHVHV2(DIANE) T/L 553-0212

FQK/015-2 Rochester, MN

Subject: Disclosure R0896-0263 Results

To Inventors: O'Keefe, Timothy J
Brandt, Marcy L
DiCecco, Joseph V
Hansen, Jason R
Moskalik, Thomas M
Olson, Diane E

Snyder, Devon D

IBM CONFIDENTIAL

23 Dec 1996 OWEN J. GAMON

Invention Disclosure RO896-0263, now Application RO996-172

Title: HELP PANEL FOR WEB PRODUCTS

IMMEDIATE ACTION REQUIRED (RECORD OF INVENTION FORM BELOW).

Your disclosure has been reviewed by technical management and Intellectual Property Law to determine the most appropriate form of legal protection for your concept. I am pleased to inform you that a patent application will be filed.

I appreciate your time and effort in submitting this disclosure, and the creative thought which stands behind it. Either myself or an outside attorney will be preparing the patent application and will contact you for additional information at a future date.

After the patent application has been prepared, I will be checking with you to make sure that all inventors have been properly identified. This identification process cannot be done conclusively until all of the claims have been written. To be a named inventor, you must have contributed to the conception of at least one claim of the patent application.

Note that your invention may be rerated to "publish" or "close" if IBM's business needs change.

Please complete the Record of Invention form below. To do this, please use the RESEND function, answer all questions, and send it to PROPLAW at RCHVMP. This form is a necessary part of our file documentation. Your assistance in keeping our file accurate is appreciated.

RECORD OF INVENTION

Date you first conceived the invention: August 1996

Date when invention was workable (Prototype or model ...s be copy or coded, and you know it will work but all the "bugs" arer August 1996

Describe all documents, hardware, models, programs, witnesses and tests showing both of the above.

ACT Manager SAI document, first review draft 08/16/96 (although the actual HTML frames were demonstrated via the prototype, and not shown in the document)

The prototype was demonstrated at the review of this document.

Witnesses included the reviewers present, Devon Snyder has a list.

ACT Manager IO design document, first review draft 09/20/96.

COMMENTS:

If you have any questions, please feel free to contact me.

OWEN J. GAMON

cc: OWEN J. GAMON

cc: First Line Managers for Inventors

cc: Awards Administrator